

Date: 1 April 2008  
Our Ref: 080401 Osprey grant letter  
Your Ref:

David Cooke  
Director  
Osprey Water Services Ltd  
3 Lancaster Road  
Hartlepool  
TS24 8LW

Dear Mr Cooke

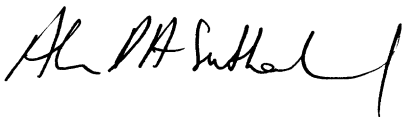
**Osprey Water Services Limited application for water services and sewerage services licences**

The Commission is pleased to confirm that a decision has been made to grant you a water services licence and a sewerage services licence as of 1 April 2008.

Please find attached copies of your licences. Please pay particular attention to the standard conditions of each of your licences. It is imperative that you comply with the terms and conditions of your licences as any failure to do so will be subject to the enforcement mechanisms set out in Schedule 2 of the Water Services etc (Scotland) Act 2005.

In accordance with section 7(6) of the Water Services etc (Scotland) Act 2005 we are copying this letter and the licences to Scottish Water.

Yours sincerely



Alan Sutherland  
Chief Executive Officer

cc. Scottish Water

Water Industry Commission for Scotland  
Ochil House  
Springkerse Business Park  
Stirling FK7 7XE

Chairman Sir Ian Byatt

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