

Date: 27 August 2021
Our Ref: 270821 Prepayment

Smarta Water Limited
Jo Dando
North House
Elland Road
LS27 7QZ

Dear Jo

Directions to modify your wholesale services agreement with Scottish Water in the absence of consent to standard licence condition B4 or B5 coming into effect in your licences

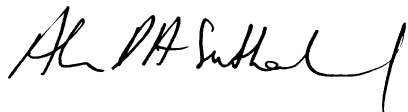
As you know the Commission has given licensed providers the opportunity to opt in to either or both of the financial resilience and customer support measures contained in the two standard licence conditions mentioned above.

As you also know licensed providers who have chosen not to give their consent to either of these standard conditions coming into effect in their licences are required to resume two month prepayment of wholesale charges to Scottish Water under their wholesale services agreements in September 2021.

You have chosen not to give your consent to either of those standard licence conditions coming into effect in your licences.

On that basis and in the exercise of its powers under paragraph 8B of the Water Services (Codes and Services) Directions 2007 and standard condition A7(6) of the standard conditions the Commission hereby directs that your wholesale services agreement with Scottish Water shall be modified as set out in the annex to this letter.

Yours sincerely,



Alan D A Sutherland
Chief Executive Officer

Water Industry Commission for Scotland
First Floor, Moray House
Forthside Way
Stirling FK8 1QZ

Chair: Professor Donald MacRae OBE FRSE

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Annex

Modifications to your wholesale services agreement

The provisions of the wholesale services agreement are modified, in their application to the invoicing and payment of the Provisional Monthly Charge for the Month of September 2021 onwards, by removing therefrom the provisions set out in Part 1 of the annex to the Water Services (Wholesale Charges Relief Schemes) Directions 2020 (as amended by The Water Services (Wholesale Charges Relief Schemes) (Amendment) Directions 2021), but without prejudice to any subsequent direction made by the Commission.

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