

Date: 23 August 2021
Our Ref: 230821SLC

Clear Business Water Limited
Ms Gillian Hill
1 Dovecote
Old Hall Road
Sale
M33 2GZ

Dear Ms Hill

Standard Licence Condition B4 (financial resilience) and Standard Licence Condition B5 (wholesale relief scheme support)

Thank you for your commitment to the new voluntary standard licence conditions on financial resilience B4 and wholesale relief scheme support B5.

Please find enclosed copies of the new standard licence conditions.

Yours sincerely,



Alan D A Sutherland
Chief Executive Officer

Water Industry Commission for Scotland
First Floor, Moray House
Forthside Way
Stirling FK8 1QZ

Chair: Professor Donald MacRae OBE FRSE

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