

THE WATER INDUSTRY COMMISSION FOR SCOTLAND

DRAFT DETERMINATION COMMUNICATIONS: HOW WE USE YOUR PERSONAL INFORMATION

We, the Water Industry Commission for Scotland, are the controller of the personal information that we hold about you as our stakeholder. This means that we are legally responsible for how we hold and use personal information about you. It also means that we are required to comply with data protection laws when holding and using your personal information. This includes providing you with the details contained within this statement of how we hold and use your personal information, who we may share it with and your rights in relation to your personal information.

We have appointed a Data Protection Officer (DPO), who ensures that we comply with data protection laws. If you have any questions about this statement or how we hold or use your personal information, please contact the DPO via email at: DPO@watercommission.co.uk.

We will use your contact information and any personal information you provide to us for the purposes of undertaking our consultation on the Draft Determination.

We will keep your personal information securely in accordance with our Data Retention Policy. Further information on how long we keep personal information is available from our DPO.

Our legal basis for handling and using your personal information is the carrying out of our public tasks and functions.

We will publish all draft determination consultation responses to our website: https://www.watercommission.co.uk/view_Price_Setting_2021_27.aspx.

Data protection law gives you rights in relation to the personal information we hold about you. Please contact our DPO for more information on rights or to report concerns about how we handle and use personal information.

Complaints can also be made to the Information Commissioner's Office at: <https://ico.org.uk/make-a-complaint/> or 0303 123 1113.

Last updated: October 2020