

Date: 24 March 2017
Our Ref: 240317 Grant Letter

Lord Rupert Redesdale
The Water Retail Company Limited
N105 Vox Studios
1-45 Durham Street
London
SE11 5JH

Dear Lord Redesdale

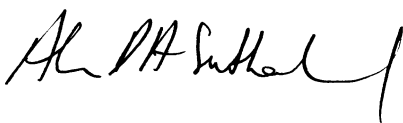
The Water Retail Company Limited Application for Water Services and Sewerage Services Licences

The Commission is pleased to confirm that a decision has been made to grant you a water services and a sewerage services licences as of today.

Please find attached copies of your licences. Please pay particular attention to the ordinary and standard conditions of each of your licences. It is imperative that you comply with the terms and conditions of your licences as any failure to do so will be subject to the enforcement mechanisms set out in Schedule 2 of the Water Services etc (Scotland) Act 2005.

In accordance with section 7(6) of the Water Services etc (Scotland) Act 2005 we are copying this letter and the licences to Scottish Water.

Yours sincerely



Alan Sutherland
Chief Executive Officer

cc. Scottish Water

Water Industry Commission for Scotland
First Floor
Moray House
Forthside Way
Stirling
FK8 1QZ

Telephone 01786 430 200
Email enquiries@watercommission.co.uk
Web www.watercommission.co.uk