PART A – SUBMISSION

1. GENERAL DETAILS
   a. TITLE
      Provider of Last Resort Allocation Process
   b. CONTACT NAME
      David Walters
   c. CONTACT E-MAIL
      David.walters@watercommission.co.uk
   d. ASSOCIATED DOCUMENTS
      Annexes 1 and 2

2. MCCP/OCCP DETAILS
   a. ISSUE or DEFECT WHICH THIS MCCP/OCCP SEEKS TO ADDRESS

   Having previously amended the Gap Site allocation process in March 2011, the Commission has consulted with Licensed Providers and other stakeholders on potential changes to the Provider of Last Resort (POLR) allocation process to allow smaller Licensed Providers to opt out of the allocation process if they wish.

   In response to the comments received, the Market Code will be modified to allow all Licensed Providers holding less than a 20% market share the ability to opt out of the POLR allocation process for the upcoming financial year (and each year going forward).

   This will allow those Licensed Providers that wish to take part in POLR allocation process to do so, while not placing undue administrative burdens on smaller Licensed Providers. Larger Licensed Providers, those with at least 20% market share, will be required to take part in the process to ensure that customers will always be allocated to a Licensed Provider. It also ensures that any customers potentially affected by a POLR situation will be allocated to Licensed Providers who are best able to receive them.

   This change brings the POLR allocation process in line with the Gap Site allocation process.

   d. DRAFT LEGAL TEXT – required under Market Code Parts 8.7.1 (ii) (d) and 8.8.1 (ii) (d)

   Please see the attachments for the changes to Market Code section 5.3.6 and CSD0003.

3. TP ACTION REQUIRED

   IMPLEMENTATION BY TP

4. ANY OTHER COMMENTS

   The changes to the Market Code will take effect on 1 April 2012.