

Date: 7 May 2008
Our Ref: 080507 Ondeo grant letter
Your Ref:

James McKenzie
Ondeo Industrial Solutions
530 / 534 Durham Road
Low Fell
Gateshead
NE9 6HU

Dear Mr McKenzie

Ondeo Industrial Solutions Ltd application for water services and sewerage services licences

The Commission is pleased to confirm that a decision has been made to grant you a water services licence and a sewerage services licence as of 7 May 2008.

Please find attached copies of your licences. Please pay particular attention to the standard conditions of each of your licences. It is imperative that you comply with the terms and conditions of your licences as any failure to do so will be subject to the enforcement mechanisms set out in Schedule 2 of the Water Services etc. (Scotland) Act 2005.

In accordance with section 7(6) of the Water Services etc. (Scotland) Act 2005 we are copying this letter and the licences to Scottish Water.

Yours sincerely



Alan Sutherland
Chief Executive Officer

cc. Scottish Water

Water Industry Commission for Scotland
Ochil House
Springkerse Business Park
Stirling FK7 7XE

Chairman Sir Ian Byatt

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