

Date: 27 August 2021  
Our Ref: 270821 Prepayment

Thames Water Commercial Services Limited  
Jasdeep Gill  
Clearwater Court  
Reading  
RG1 8DB

Dear Jasdeep

**Directions to modify your wholesale services agreement with Scottish Water in the absence of consent to standard licence condition B4 or B5 coming into effect in your licences**

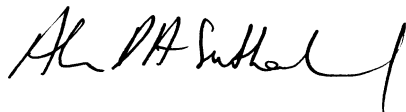
As you know the Commission has given licensed providers the opportunity to opt in to either or both of the financial resilience and customer support measures contained in the two standard licence conditions mentioned above.

As you also know licensed providers who have chosen not to give their consent to either of these standard conditions coming into effect in their licences are required to resume two month prepayment of wholesale charges to Scottish Water under their wholesale services agreements in September 2021.

You have chosen not to give your consent to either of those standard licence conditions coming into effect in your licences.

On that basis and in the exercise of its powers under paragraph 8B of the Water Services (Codes and Services) Directions 2007 and standard condition A7(6) of the standard conditions the Commission hereby directs that your wholesale services agreement with Scottish Water shall be modified as set out in the annex to this letter.

Yours sincerely,



Alan D A Sutherland  
Chief Executive Officer

**Annex**

**Water Industry Commission for Scotland**  
First Floor, Moray House  
Forthside Way  
Stirling FK8 1QZ

**Chair:** Professor Donald MacRae OBE FRSE

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## **Modifications to your wholesale services agreement**

The provisions of the wholesale services agreement are modified, in their application to the invoicing and payment of the Provisional Monthly Charge for the Month of September 2021 onwards, by removing therefrom the provisions set out in Part 1 of the annex to the Water Services (Wholesale Charges Relief Schemes) Directions 2020 (as amended by The Water Services (Wholesale Charges Relief Schemes) (Amendment) Directions 2021), but without prejudice to any subsequent direction made by the Commission.

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