



**Getting more from your meter:
how data logging could help your business**



Are you a business customer or public sector organisation in Scotland?

If so, you may be able to cut your business costs by installing a 'data logger' alongside your meter.

Data-loggers are electronic devices that automatically collect and record information over time. Once attached to your meter, they can provide a comprehensive picture of your water usage – and so help you manage your consumption and your bill.

How do I know if my meter is suitable for a data-logger?

Around two-thirds of businesses and public sector organisations in Scotland have the type of meters that can be fitted with a data-logger. To find out if your meter is suitable, you will need to speak to your licensed provider or to one of the installers accredited by Scottish Water. Details of all accredited installers can be found on Scottish Water's website, <http://www.scottishwater.co.uk/business/our-services/compliance/metering-services>.

How will a data-logger help my business?

When you have a data-logger you receive more frequent information about how you are using water and sewerage services. This helps you monitor your use and determine whether you can reduce it going forward. It also makes it easier to identify any problems, such as a water leak.



How do I go about getting a data-logger fitted at my premises?

You will need to appoint an installer who will fit the data-logger and provide ongoing data-logging services. All legitimate installers are accredited by Scottish Water and you should either contact one of them directly or speak to your licensed provider. You may also fit your own data-logger if you are accredited by Scottish Water to do so.

Your appointed installer will liaise with Scottish Water on your behalf to inform them that you have asked for a data-logger to be fitted.

If you want the information from the data logger to be used to improve the accuracy of your water and sewerage bills, you will need to arrange this with your installer and your licensed provider.

How am I protected if I have a data-logger fitted?

The licensed providers and third party companies that fit data-loggers and provide ongoing data-logging services will advise you of the costs. You will need to agree how long your contract with them should last.

All installers, whether a licensed provider or a third party company, are required to sign and be bound by Scottish Water's terms and conditions. All data-loggers fitted must also conform to a minimum standard and must not interfere with the meter to which they are attached.

If you want to find out more, please go to:
<http://www.scottishwater.co.uk/business/our-services/compliance/metering-services>

March 2011

The Water Industry Commission for Scotland,
First Floor, Moray House, Forthside Way, Stirling FK8 1QZ
+44 (0)1786 430200
enquiries@watercommission.co.uk