



Form N

Request for Allowance to Wholesale Charges

For Use by Licensed Providers

1. Licensed Provider Details:

Licensed Provider: _____

Licensed Provider's own Reference: _____

Licensed Provider ID: _____

Contact name: _____

Contact number: _____

Contact e-mail: _____

2. Premises Details:

Supply Point ID (SPID): _____

Address of premises: _____

Postcode: _____

Meter serial number: _____

Physical meter size: _____

Chargeable meter size: _____

3. Reason for the Request:

3.1 Type of Allowance

Please indicate the allowance being requested and complete the relevant section below:

Fire Fighting Allowance: *Please complete section 4*

Burst Allowance: *Please complete section 5*

Non-Return to Sewer Allowance: *Please complete section 6*

3.2 New or existing Allowance

Please indicate if this request is for a new allowance or a review to an existing allowance at this

Supply Point:

New allowance

Review to existing allowance

4. Fire Fighting Allowance:

4.1 Was the water Supply Point connected to the Network before or after 1 April 2003

Before 1 April 2003 :

After 1 April 2003 :

4.2 Please indicate whether an allowance is being requested in respect of volumetric or meter based annual charges:

Volumetric Charges *Please complete section 4.3*

Meter Based Annual Charges *Please complete section 4.4*

4.3 Volumetric Charges

4.3.1 Please provide the reason for the use of water in relation to the allowance request:

Fire Fighting:

Testing of Fire Fighting apparatus:

Fire Fighting Training:

Other:

If other, please specify: _____

4.3.2 Date on which the Services were utilised for the purpose indicated above:

4.3.3 Volume reduction which is being applied for: _____m3

4.3.4 In the case of fire-fighting training or testing fire-fighting apparatus, please provide meter readings immediately before and after the testing or training:

Meter reading before testing/training: _____

Meter reading after testing/training: _____

The assessment of an allowance will be dependent on the availability of consumption data at the CMA for the Supply Point spanning at least the last 12 months.

Please go to section 7.

4.4 Meter Based Annual Charges

Please complete Appendix A – Meter Size Data Assessment Sheet.

The assessment of an allowance will be dependent on the availability of consumption data at the CMA for the Supply Point spanning at least the last 12 months.

Please go to section 7.

5. Burst Allowance:

5.1 Please provide the reason for the allowance request:

Allowance due to a burst between the meter and the property boundary where the meter is located outside the property boundary:

Allowance due to a burst on the customer side between the supply and the meter as a consequence of negligence on the part of Scottish Water:

An allowance in respect of sewerage volumetric charges where it can be demonstrated that water escaping through a burst has not subsequently entered the Public Sewerage System (please provide a description of where the water has drained in Section 7, and attach any evidence in support of the allowance request):

Other:

If other, please specify: _____

5.2 Please provide an actual (not customer) meter read following the repair of the burst;

Actual meter read: _____ Date: _____

5.3 Estimated start date of burst: _____

5.4 Date of repair of burst: _____

The assessment of an allowance will be dependent on the availability of consumption data at the CMA for the Supply Point spanning at least the last 12 months. Please note that Scottish Water may take a further reading.

Please go to section 7.

6. Non-Return to Sewer Allowance:

6.1 Please indicate the type of business at the Supply Point:

Sports Ground/Golf Course:

Swimming Pool:

Other:

If other, please specify type of business and provide details of usage of water not returned to the Public Sewerage System:

6.2 Additional information required for Sports Grounds/Golf Courses:

6.2.1 Please indicate the type of grounds and usage (for example, "Bowling club with 2 greens (real grass):

6.2.2 Are there catering or other indoor facilities at the premises?: Yes: No:

6.3 Additional information required for Swimming Pools:

6.3.1 Average annual consumption based on actual meter reads: _____ m3

6.3.2 Surface area of swimming pool(s): _____ m2

6.4 Additional information required for Headage Assessment:

6.4.1 Total annual consumption based on actual meter reads: _____ m3

6.4.2 Annual volume used in process: _____ m2

6.4.3 Number of full-time employees: _____

6.4.4 Number of part-time employees: _____

6.4.5 Is there a canteen at the premises?: Yes: No:

7. Additional Information:

Please provide any additional information in support of the allowance request. If supporting information is provided separately please indicate here.

8. Your Details:

Signature: _____ Date: _____

Full name (in capitals): _____

Role in the company or job title: _____

A. Appendix – Meter Size data sheet assessment:

Number of meters: _____

Details of Supply	Meter 1	Meter 2	Meter 3	Meter 4
Size of existing meters:				
Existing meter serial numbers:				

Details of Direct Supply	Meter 1	Meter 2	Meter 3	Meter 4
Maximum flow-rate through each meter in (m ³ /hr):				
Diameter of incoming pipe into building/premises in (mm):				
Description of Fittings	<i>Number of Items</i>	<i>Number of Items</i>	<i>Number of Items</i>	<i>Number of Items</i>
No. of toilets and directly fed urinals:				
No. of wash basins at site:				
No. of mains fed showers:				
No. of mains fed bidets:				
No. of commercial sized dishwashers:				
No. of domestic sized dishwashers:				
No. of commercial size washing machines:				
No. of domestic size washing machines:				
No. of baths:				
No. of ½" taps (E.g. for hose pipes):				
No. of ¾" taps and ¾" direct process feeds:				
No. of 1" taps and direct process feeds:				
Swimming pool filling points:				
Number of fire hydrants fed by each meter:				
Number of fire hoses fed by each meter:				

Details of Indirect Supply	Meter 1	Meter 2	Meter 3	Meter 4
15mm (Feeds to internal Storage Tanks)				
22mm(Feeds to internal Storage Tanks)				
25mm(Feeds to internal Storage Tanks)				
32mm(Feeds to internal Storage Tanks)				
42mm(Feeds to internal Storage Tanks)				

In the following year the quantity of water required by the Premises is expected to; -						
Increase by:		<size %>	Decrease by:	<size %>	Stay the same:	<yes> or <no>
	Is water used in this business for process / production activity?	Yes:			No:	
		Give details:	<free text>	Any other relevant information:		<free text>