

Date: 2 June 2008
Our Ref: 080602 AS MP SLC B2(2) consent
Your Ref:

Mark Powles
Managing Director
Business Stream
55 Buckstone Terrace
Edinburgh
EH10 6XH

Dear Mark

Standard licence condition B2 — consent to early exit charges

Thank you for your letter of 22 May 2008, in which you requested the Commission's consent to depart from the rule in paragraph 2 of standard licence condition B2 (Further obligations on charges and related matters).

You propose to offer discounts to customers who accept a contract term of two years or more. If a customer sought to terminate the contract early, you would levy an exit charge equal to the discount applied since the commencement of that contract.

The Commission consents to your proposal, as long as a customer paying the exit charge is not asked to give any more than 20 business days' notice of termination.

I will publish this letter on the Commission's website.

Yours sincerely



Alan Sutherland
Chief Executive

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